MONROEVILLE PUBLIC LIBRARY

Monroeville Public Library Community Survey 2023

Please complete this survey and return to a library staff member. Thank you for your feedback!

1. Do you use the Library?

☐ Yes

☐ No

☐ If no, why not?

[   ]

2. How many libraries have you visited in the past 6 months?

○ I did not visit any libraries

○ 1-2

○ 3-4

○ 5 or more libraries

3. What other libraries have you visited? How often and why?

[   ]

4. What tasks are the most challenging for you and your family? (Check all that apply)

☐ Food insecurity

☐ Childcare

☐ Employment

☐ Finding accessible leisure activities

☐ School-related issues

☐ Mental health concerns

☐ Transportation

☐ Access to social services

☐ Other (please specify)

[   ]

5. Why do you visit the library?(Check those that are most important to you)

- [ ] Learning experiences for me
- [ ] Learning experiences for my children
- [ ] To check out books/materials
- [ ] To spend time with friends
- [ ] To spend time with family
- [ ] To see or learn about something I am already interested in
- [ ] To feed my/our curiosity
- [ ] To provide my children with a place to play
- [ ] It is fun
- [ ] Other (please specify)

6. What does the library do well? (Check those that are most important to you)

- [ ] It makes my job as a parent/caregiver easier
- [ ] The library helps people in my community
- [ ] The library contributes to the quality of life in my community
- [ ] Staff members make me feel welcome
- [ ] The library works well with other community organizations and/or local businesses
- [ ] None of these
- [ ] Other (please specify)

7. What materials and services are most valuable **to you and your family?** (Check your top 3)

- [ ] The collections of books and materials appeal to my family and me
- [ ] I/we enjoy the downloadable books/collections (ebooks, streaming video/music)
- [ ] I/we enjoy the in-person programs (e.g. classes, storytimes, author visits, etc.)
- [ ] I/we utilize the electronic databases such as Ancestry, etc.
- [ ] I/we use the meeting rooms
- [ ] I/we enjoy the computer access
- [ ] I/we enjoy the wireless internet connection
- [ ] I/we use the library for document services (printing, copying, faxing)

8. What materials and services are most valuable **to the community**? (Check your top 3)

- [ ] Collections of books and materials
- [ ] Library space to reserve and hold events/meetings
- [ ] Wireless internet connectivity and computer access
- [ ] Quiet study/reading spaces
- [ ] Document services (printing, copying, faxing)
- [ ] Classes and programming for children
- [ ] Classes and programming for teens
- [ ] Classes and programming for adults
- [ ] Classes and programming for seniors
- [ ] Support and resources for students and educators
- [ ] Access to other community organizations/services/businesses through partnerships and programming
- [ ] Other (please specify)

  _____

9. What would improve this library? (Check top 3 choices)

- [ ] I think they are doing a great job already
- [ ] Extended hours
- [ ] More materials/collections such as books, DVDs, etc.
- [ ] Dedicated quiet areas
- [ ] Displays that are easy to browse and find new materials
- [ ] Public programs for adults
- [ ] Public programs for youth
- [ ] A wider variety of public programs
- [ ] After-hours pickup lockers
- [ ] More meeting space to reserve
- [ ] More outreach to the broader community (bookmobile, presence at events, delivery, etc.)
- [ ] Friendlier/more welcoming staff
- [ ] Other (please specify)

  _____

10. Thinking about the future, what technology will be valuable to people in your community?

- [ ] Computer coding and programming
- [ ] Wearable healthcare technology (blood pressure monitors, HR monitors, fitness, trackers, etc.)
- [ ] Maker services (3D printer, Cricut, laser cutters, vinyl printers, etc.)
- [ ] Video/photography and editing software
- [ ] Smart home technology (e.g. Nest, Ring)
- [ ] Facebook Portal, Alexa Show, Google Home, Nest Hub (Smart displays)
- [ ] Robotics
- [ ] Virtual/Augmented Reality
- [ ] If no, please describe

[   ]

11. Where do you usually hear about new titles you want to check out?

- [ ] Library newsletter
- [ ] Friends/word of mouth
- [ ] Books I see in stores
- [ ] TV
- [ ] Magazines or newspapers
- [ ] Social media
- [ ] Newsletters
- [ ] Church
- [ ] Library staff
- [ ] Other (please describe)

[   ]

12. How do you find out about community events? (Check all that apply)

- [ ] Local Newspaper
- [ ] Church
- [ ] Facebook or Social Media
- [ ] Bulletin Board
- [ ] Friends/word of mouth
- [ ] Event Mailings/flyers/signs
- [ ] Other (please specify)

[   ]

13. What are your interests/hobbies? (check all that apply)

☐ Art

☐ Baking/Cooking

☐ Crafts

☐ Fitness/Sports

☐ Foreign Languages

☐ Hunting/Fishing

☐ Genealogy/History

☐ Gardening

☐ Gaming

☐ Reading

☐ Music

☐ Movies

☐ Nature

☐ Travel

☐ Pets

☐ Photography

☐ Painting

☐ Knitting/Crocheting

☐ Sewing/Quilting

☐ Technology

☐ Other (please specify)

14. On the library's website or mobile app, I know how to:

☐ Reserve a book/movie/audiobook

☐ Find programs

☐ Find the library staff and leadership

☐ Access library board meeting information

☐ I don't know how to do these things

☐ I don't use the library's website

15. What is the biggest asset of our community?

16. What is the biggest current challenge for our community?

17. Typically what do you do at the library? (Check all that apply)

- [ ] Use the computer
- [ ] Pick up reserves
- [ ] Attend a program (e.g. Storytime, book club)
- [ ] Use the copier/fax/scanner
- [ ] Browse collections
- [ ] Check out books and materials
- [ ] Research history/genealogy
- [ ] Use public meeting space
- [ ] Work/study
- [ ] Meet friends
- [ ] Other (please specify)

18. My dream library would...

19. What could we do to improve your library experience?

20. What is your favorite thing about the library?

21. What would make the library a more comfortable place to be? (Check top 3)

- [ ] More soft seating
- [ ] Improved cleaning/decluttering of public areas
- [ ] Easier access to collections (displays, walkways, shelving arrangements)
- [ ] More quiet study space
- [ ] Space to reserve for small groups
- [ ] An early literacy play area for very young children
- [ ] More outdoor areas for reading and enjoyment
- [ ] Neuro diverse hours or designated spaces
- [ ] Equipment to reserve for meetings (laptops, microphones, projector, etc.)
- [ ] Other (please specify)

22. What is your age?

- ( ) Under 13 years old
- ( ) 13-17 years old
- ( ) 18-24 years old
- ( ) 25-34 years old
- ( ) 35-44 years old
- ( ) 45-54 years old
- ( ) 55-64 years old
- ( ) 65+ years old

23. FOCUS GROUP INFORMATION
I am interested in participating in a Focus Group to provide feedback about the library during the Strategic Planning Process.

- ( ) Yes
- ( ) No

24. My preferred method of offering additional feedback for Focus Group participation is:

- [ ] Email
- [ ] Phone
- [ ] Video Conference call (via Zoom/Microsoft Teams)
- [ ] Handwritten response returned to the library

25. If you would like to participate in a Focus Group for the library, you **must include your contact information below.**

Name

Email Address

Phone Number